**HOME NURSING APP**

**TEAM-J**

**1.PROBLEM IDENTIFIED:**

People with injuries, wounds, surgeries, sugar patients and other victims who unable to go hospitals for nursing service like dressing for wounds, injections etc. creating certain burden for traveling .So, to solve this we are creating a platform where we can connect the nurses with the patients through this app to give this services atthere home. By this, we rectify this problem.

In this, our customers are the nurses and victims(patients).

**2.POTENTIAL CUSTOMER FEEDBACK [RESEARCH]:**

**GENERAL CUSTOMERS (PATIENTS)**

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| --- | --- | --- | --- | --- | --- | --- |
| **S.NO.** | **QUESTIONS** | **RESPONSE**  **OF CUSTOMER-1** | **RESPONSE**  **OF CUSTOMER-**  **2** | **RESPONSE**  **OF CUSTOMER-3** | **RESPONSE**  **OF CUSTOMER-4** | **RESPONSE**  **OF CUSTOMER-5** |
|  | ARE YOU AWARE OF USING SMART PHONES? | YES | NO | YES | NO | YES |
|  | ARE YOU FEELING ANY DISCOMFORT TO GO TO A CLINCLIC FOR MINOR SERVICES FOR A REGULAR PERIOD OF TIME? | Yes, This always consume time | Yes, it is difficult to travel with  The wounds. | Yes, it’s a big burden to relatives. | Yes, this always consumes time and money. | Yes, this always consumes time. |
|  | DID YOU HAVE ANY FAMILY DOCTOR? | YES | NO | YES | NO | NO |
|  | CAN YOU ACCEPT THIS SERVICES AT HOME? | Yes, How can I trust strangers? | Yes, but if its costs preferable amount. | No. I have a family doctor. | Yes. | Yes, it will be great. |
|  | ARE YOU FEELING ANY INSECURE WITH SOLUTION? | How can I trust their certified? | NO. | How can I trust their certified? | NO | NO. |
|  | ARE YOU ABLE HIGH PAYMENT FOR THIS SERVICE? | Yes. | Yes. | Yes. | Yes. | Yes. |
|  | ANY ISSUES OR SUGGSTIONS WOULD YOU LIKE TO GIVE. | Will I get best Service ? | There must no delay in time . | NO. | NO. | NO. |

**NURSES**

|  |  |  |  |
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| **S.NO.** | **QUESTIONS** | **CUSTOMER-1** | **CUSTOMER-2** |
| **1.** | WHAT ARE YOUR DAILY WORKING HOURS? | 6hrs | 8hrs |
| **2.** | ARE YOU FEELING SECURE TO SERVE PATIENT AT THERE HOME? | Yes, its depends on time and place of the patient | Yes, I will secure . |
| **3.** | WHAT ARE YOUR EXPECTATIONS REGARDING SALARY? | High payment as compared to regular one. | High payment as compared to regular one. |
| **4.** | ANY SUGGESTIONS OR REQURIEMENTS ? | Need transport charges additional. | Need transport charges additional. |
| **5.** | ANY YOU WILLING TO JOIN IN THIS SERVICE? | YES. | YES. |